



SOLAR ROAST COFFEE

SOLAR-ROASTED IN PUEBLO, CO

YOUR SUBSCRIPTION, YOUR WAY

Skip it. Pause it. **Cancel anytime.**

Your coffee subscription is yours to manage, any time, from your phone or computer. No password and no phone call. Every picture in this guide is the real screen you'll see.

1 Get to your account

Right after you order: the thank-you page has a [Manage your subscription](#) button.

From an order email: open your order and tap [Manage subscription](#).

From solarroast.com: tap the account icon at the top of the page.

Subscription

Continue to your account to view and manage your subscriptions.

[Manage your subscription](#)

The thank-you page after checkout.

2 Sign in with a code (no password)

Sign in

Sign in or create an account

[Continue with Shop](#)

or

Email



Email me with news and offers

Enter code

Sent to

[Change](#)

Enter the **6-digit code** we just emailed you.

Type your email and press the → arrow.

Shop button just spinning? You don't need it. Skip **Continue with Shop** and type your email in the box under it (or tap **Use email instead**). The code works the same way.

About the "Email me with news and offers" box: it comes pre-checked. Leave it on if you'd like to hear about new roasts and specials. Uncheck it if you only want order and subscription emails.





3 Find your subscription

Subscriptions

📅 **Active**
Next order: Nov 26



Chardonnay Barrel Aged Coffee
Deliver every 6 weeks
\$19.81

[View details](#) [Manage ▾](#)

Tap **Subscriptions** in the menu. Each one shows its status and next order date.

View details opens the full subscription: card, address, upcoming orders, and the Pause and Cancel buttons.

Manage ▾ is the shortcut for the two quick ones:

Chardonnay Barrel Aged Coffee
Deliver every 6 weeks
\$19.81

[Skip next order](#)
[Pause](#)

[View details](#) [Manage ▾](#)

Manage ▾ → **Skip next order** or **Pause**.

4 Skip one delivery

Choose **Skip next order**, then **Skip**. The pop-up tells you the new date before you confirm.

Skip next order ✕

Do you want to skip the next order? Your subscription will resume on Jan 7, 2027.

[Close](#) [Skip](#)

Subscriptions

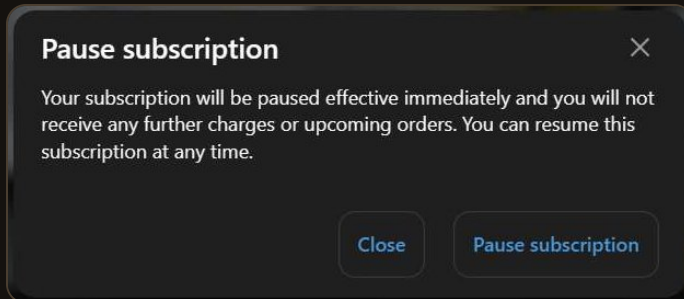
📅 **Active**
Next order: Jan 7, 2027

Done: the next order moved out one cycle. Going away longer? Skip again.

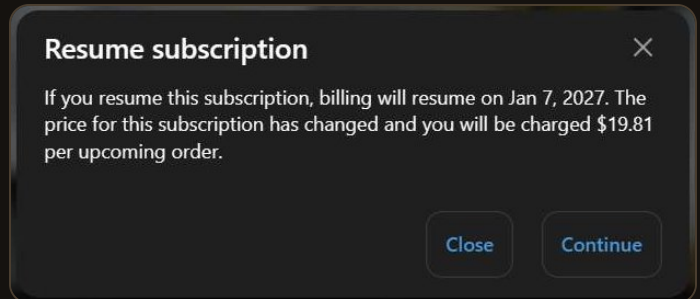


5 Pause, then resume

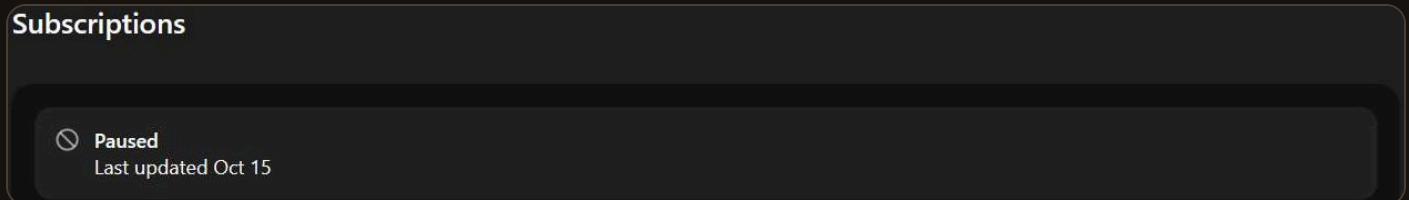
Pausing stops all charges and deliveries right away, with nothing lost. Choose **Pause**, then **Pause subscription**.



Confirm the pause.

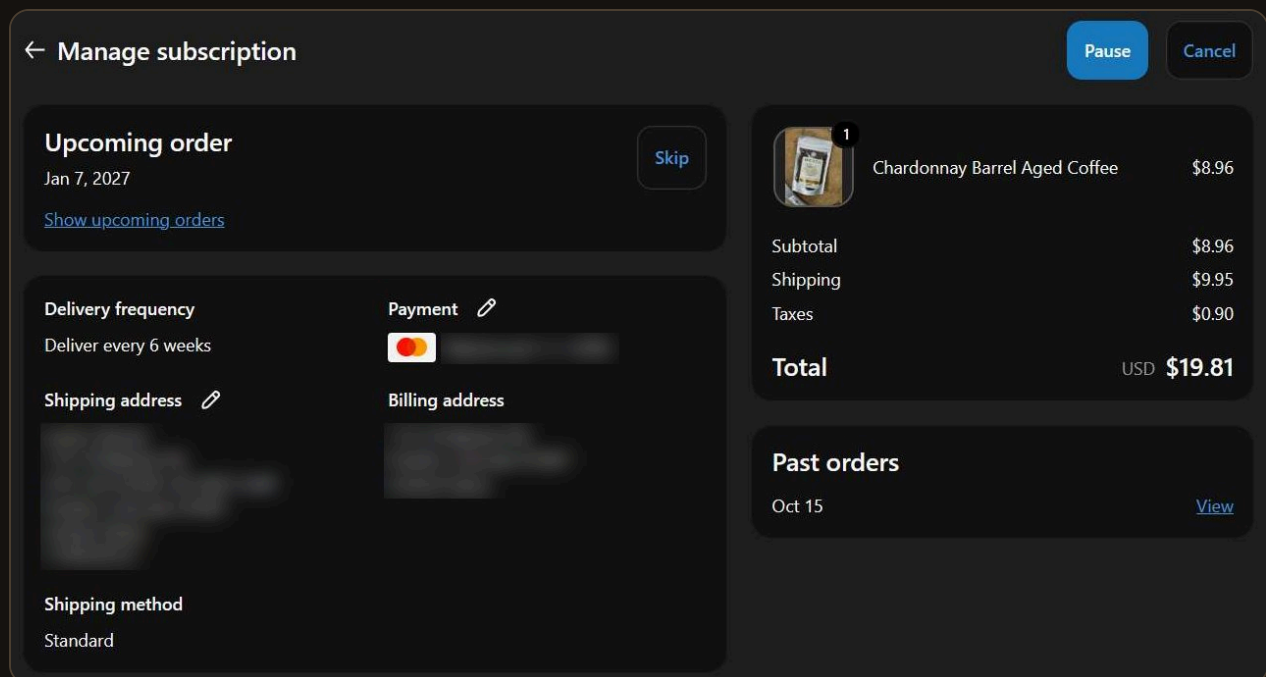


Back for more? Tap **Resume**, then **Continue**. It shows the next billing date and price first.



While paused, the status reads **Paused** and the button becomes **Resume**.

6 Everything in one place: View details



Pause and **Cancel** are at the top right. **Skip** sits next to the upcoming order. Tap the **pencil** by Payment or Shipping address to change them.



7 New card or new address

Update payment method

+ Add new

Cancel Save

Payment pencil: pick a saved card or tap **Add new**, then **Save**.

Edit shipping address

Country/region
United States

Address line 1

Address line 2

Apartment, suite, etc (optional)

City State ZIP code
Colorado

Cancel Continue

Shipping address pencil: edit, then **Continue**.

8 Canceling

Cancel subscription

If you cancel your subscription, billing and delivery will end immediately. Canceling a subscription cannot be undone. To temporarily stop receiving orders, pause your subscription.

Close Cancel subscription

View details → **Cancel** → **Cancel subscription**.

Subscriptions

Canceled
Last updated Oct 15

You'll see **Subscription cancelled**, and the status reads **Canceled**. No more charges.

Just need a break? Choose **Pause** instead: canceling takes effect right away and can't be undone. Whatever you change, do it before the next order date shown on your subscription.

Different coffee or schedule?

That can't be changed from your account yet. Cancel, then choose **Subscribe & Save** on the coffee you want. Or reply to any of our emails and we'll do it.

Need a hand?

Reply to any order email or use the Contact page at solarroast.com. A real person will help.